

## Diversity matters and we value it

- We are committed to supporting the needs of the diverse communities we serve.
- We can provide interpreters and information in alternative formats.
- If you have additional needs please let us know so that we can put the right support in place.

Victim Support is an independent national charity which helps people cope with the impact of crime. We also work to promote and advance the rights of victims and witnesses.

We were very proud to have again been externally recognised for our equality, diversity and inclusion work, including placing fifth in the 2021 National Centre for Diversity Top 100 Employer's List and being named the UK's third best employer for LGBTQ+ people by Stonewall.

## What your ISAC can do

It doesn't matter when the crime took place, or if you reported it to the police. We can help you.

Our Independent Stalking Advocacy Service is **free, confidential and available to everyone over the age of 16.**

**Stalking is a serious crime and you do not have to suffer in silence.**

## Contact us today

Tel: **0300 373 0978** or email:

**WY\_ISAC\_Service@victimsupport.org.uk**

We are an **independent** charity offering **free, confidential** support to people affected by crime and traumatic incidents.

For information and support, contact us by:

- calling: Supportline **08 08 16 89 111**
- using our 24/7 live chat service: **victimsupport.org.uk/live-chat**
- using BSL: **victimsupport.org.uk/bsl**
- Online: **victimsupport.org.uk**

To find out how you can help us, visit **victimsupport.org.uk/get-involved**

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 [Linkedin.com/company/victim-support](https://www.linkedin.com/company/victim-support)

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# Independent Stalking Advocacy Caseworker (ISAC)

## Domestic abuse



SCAN ME

[victimsupport.org.uk](https://victimsupport.org.uk)

## What is Domestic Stalking?

If you're experiencing fixated, obsessive, unwanted or repeated attention that is making you feel fearful or anxious, then you are a victim of stalking. It's not something that you should have to live with, and we're here to help you.

Domestic Stalking is when the stalker is a former partner, family member or household member. In West Yorkshire, we have a specialist Independent Stalking Advocacy Team who work with victims and survivors of domestic stalking over the age of 16. If you are experiencing or know someone who has experienced stalking, you can contact us for help and support.

Stalking can happen over a long period of time and this can make it particularly hard to cope with. It can make you feel constantly anxious and afraid. Sometimes the problem can build up slowly and it can take a while for you to realise you are caught up in an ongoing campaign of abuse.

Stalking isn't always 'physical' either – it can affect you psychologically as well. Social media and the internet are often used for stalking and harassment, and 'cyber-stalking' or online threats can be just as intimidating. If you are worried about cyber-stalking, we can help you with information and safety tips.

## What is an Independent Stalking Advocacy Caseworker (ISAC)?

An ISAC is a trained specialist who provides advice and support to anyone who has been the victim of Domestic Stalking.

Our ISACs can offer you practical support to deal with your circumstances, make referrals to other agencies as well as offering emotional support.

Our aim is to help give you the confidence, support and information you need to take control of the situation and move forward.

Our service is available to men, women and children over the age of 16. We can also offer support through other Victim Support services.

ISACs are trained to respond sensitively to your needs and will support you to make choices about your life and to empower you to take control over decisions been made about your life.

## What your ISAC can do

The ISAC can give face-to-face telephone, text or email support. This includes:

- Assess risk
- Safety plan
- Advocate and challenge decisions in the Criminal Justice Service
- Attend court with you and support through the criminal court process
- Support with legal remedies (Civil Court Order, stalking protection order etc)
- Signposting to other services that may be able to help keep you safe
- Referral to Multi-Agency Risk Assessment Conference (MARAC)
- Liaise with police for regular case updates
- Access to male or female ISACs
- Single Point Of Contact (SPOC) with other Agencies
- Workplace support
- Housing support.